



BOARD OF DIRECTORS

Marti Faulkner, President Stephen Michaud, Vice President James Salmon, Treasurer Madeline Costello, Secretary

Members

Georgia Caron **Bob Fink** Judy Houghton Margaret McClellan Amy Mitz

Honorary Members

Caroline Gale Natalie Peterson Felix Weingart, Jr.

MANAGEMENT TEAM

Chief Executive Officer Eric Johnson, MA

Chief Financial Officer Dale Heon, MBA

Medical Director Melissa Myers, MD

Regional Administrators

Suzanne Gaetjens-Oleson, LCMHC Liz Charles, BS

Director of Human Resources

Claire Dunleavy, SPHR, SHRM-SCP

Area Directors

Berlin

Charlie Cotton, LICSW

Littleton, Conway & Wolfeboro Jane MacKay, LICSW

Colebrook & Groveton Steve Arnold, MDiv, LCMHC, **MLADC-LCS**

Directors of **Developemental Services**

Conway & Wolfeboro Shanon Mason, BS

Whitefield, Littleton, Woodsville Mark Vincent, MS



Message from the President

I have served on Northern's Board of Directors for 25 years and it has been a most rewarding experience. I continue to be amazed at the ability of our staff to adapt to an ever changing environment and stay true to our mission of assisting people to live meaningful lives. That is why we do what we do, but it becomes difficult at times to stay focused when funding is uncertain and rules and mandates are in constant flux. This past year

has been no different, our staff has continued to advocate for and deliver services to our clients on a daily basis, supporting them to overcome challenges that many of us do not face.

We are blessed to have a most dedicated staff, many of whom have been with us for 10, 20, 30 or more years. We need to continue to attract new folks as well, both to our staff and to our board of directors to keep Northern Human Services the strong organization it has always been.

As I step down as President of the Board, I plan to remain involved as a member of the board of directors as much as I am able. I want to thank my fellow board members for their tireless dedication and work. There is still much hard work to be done to insure the continuity of services to the people that we serve.

Marti Faulkner President

Letter of Appreciation

Greetings,

The purpose of this letter is to inform you that I am discontinuing my mental health services at Northern Human Services. White Mountain Mental Health effective immediately. Please begin with the cancellation of my appointment currently scheduled to meet with Dr. Carman on August 19, 2016. I have a list of many wonderful opportunities available to me and most of them include the likelihood that I will be relocating to another region in New Hampshire or perhaps even Massachusetts. I have not yet decided with certainty which path I will follow but I do wish to assure you that I have a plan in place to continue with my prescribed psychiatric medications but that I will now have them prescribed by my primary care physician.

I have been unable to muster the words that accurately express my deep and sincere gratitude for all that each of you in your own way, have contributed in the many ways that helped to change my life, and especially for some who have literally helped save my life along the way.



I truly hope that one day our paths may cross again so that I can share with you what you have helped me make of my life. Some say that today is the first day of the rest of our lives. For me this cannot be more accurate. My journey ahead includes helping to make a difference in the lives of young people who for one reason or another have had a pretty tough start in their lives.

Once again, thank you so much for all you have done to help me along the way and helping me achieve my health and with helping to lead me to the new opportunity to follow my purpose and my dreams.

Submitted by a Recipient of Services.



Message from the CEO This past year has been marked with change and progress on many fronts. In

the pages that follow, you'll learn more about the kind of year it's been for Northern Human Services (NHS).

We spent much of the year addressing the need to maintain a critical workforce. Throughout our numerous service locations, we are relying on personnel who have a strong sense of ethics, are responsive to change, and have the necessary skills to solve problems. These human resources drive the business innovation that enables us to further develop as a human service provider.

The depth and breadth of our advocacy for sufficient reimbursement from major payors of services increased this past year. This critical work was accomplished in part due to our participation in two key Associations, the NH Community Behavioral

Health Association and Community Support Network Inc. Both of these professional groups are firmly committed to engage with stakeholders to ensure that the community-based system of care is appropriately resourced. In particular, our work on data collection, performance measurement and quality improvement will have benefits for both NHS and those decision-makers who are in a position to impact reimbursement rates.

Other aspects of our work also continue to grow. Our work in children's services is expanding, and we look forward to a continued partnership with the Neil and Louise Tillotson Fund of the New Hampshire Charitable Foundation. We have had great success revamping the structure of our Assertive Community Treatment Service teams, reaching increasing numbers of adults needing intensive behavioral health services across the North Country. We continue to focus energy on adherence to evidence based practices such as supported employment services. Under serious consideration in developmental services, is the creation of a "sector-based" employment training program. As a result of sector-based training with people who have disabilities, many businesses in the private and public sector increasingly recognize the competitive edge this process can bring to their corporate world. Our Military Liaison Initiative is a relatively new program that has been re-energized with additional staff and the momentum continues to grow. Leadership at the state level recently expressed appreciation for all of our efforts to serve NH service members, veterans and their families.

The Board of Directors has had an active and engaging year as well. We are fortunate to have dedicated board members who give generously of their time. This year, Marti Faulkner steps down as Board President after serving two years in that role. Marti has been an extraordinarily thoughtful and committed leader and we are very grateful for her 25 years of service.

As we face the year ahead, we'll continue to advocate and provide for the very best in mental health and developmental services throughout northern NH. I ask for your ongoing support as we address the challenges ahead.

Eric Johnson, CEO

From A Parent . . .

Anyone who knows my son, Christian, knows his soul is always smiling and his heart smiles through his beautiful blue eyes. Looking back over the past 22 years, I have always dreamed of finding a place that fully knew that as well, a place that looked beyond the disability and at what was possible for Christian instead of what was not possible or even worth trying. Last year my dream came true when Christian began to receive services from Common Ground. Common Ground believes in Christian having a full life with a place to call home, opportunities to be employed and develop interests, hobbies and friendships. They believe Christian is a vital member of his community and constantly look for ways for him to engage with his community.

In the past year Christian has grown so much, and I know that I have Common Ground to thank for that. I have seen first-hand how supported, safe and comfortable Christian feels. To witness the relationships that he has developed with his home provider, case manger, and community worker is so heartwarming.

I feel so blessed every day that Christian is a part of Common Ground. They manage to do what so many others said never could be done and this is just the beginning.

Jennifer Fahlbeck





(Shown above) Christian enjoys a few laps around the ring. (Shown left) Christian is excited to participate in the biking program again this year.



In deep appreciation of the resources provided by Neil and Louise Tillotson, (pictured above), NHS follows their vision to build a stronger North Country, by investing in the children of today.

Investment in Early Childhood

Northern Human Services is pleased to announce that the Neil and Louise Tillotson fund of the NH Charitable Foundation (NHCF) has renewed its significant commitment to investing in early childhood in Coos County by awarding \$210,000 to the NHS Infant/Early Childhood Mental Health Program for 2016.

The NHCF has provided funding since 2009 to help support Coos County with mental health services for young children and their families. This support

has strengthened families and helped to build community capacity as a part of a sustained, countywide, multiagency initiative.

NHS now serves well over one hundred young children and their families annually. Ann Tenney, Retiring Program Director, noted that we have

demonstrated that "a majority of children entering the program have shown improved developmental outcomes over the course of their involvement with our services". Key aspects of the program include the use of research-based interventions and collaboration with child care agencies and local preschools through

the Tillotson-funded Coos Coalition for Young Children and Families. Most importantly, our work has built community capacity, and partnerships with parents and other community providers.

The renewed commitment by the Charitable Foundation has allowed NHS to hire Kassie Eafrati, MA as our new Program Director. Kassie was born in Coos County, is committed to the North Country, and has a strong background in Child Development. Kassie is focused on helping the program continue to evolve and meet developing needs in Coos County. Kassie spoke with excitement about "plans to spearhead efforts to expand outreach to families in their communities and integrate mental health and developmental services for young children and families. We see today's needs and will work collaboratively to help Coos County to be the best place in NH to raise a child".

In conclusion, NHS would like to publicly thank the Neil and Louise Tillotson Fund of the NH Charitable Foundation for their continued, strong support of early childhood services, and in particular, for their belief in the effectiveness of the program, and its collaborative work with the Coos Coalition for Young Children and Families.



Charlie Cotton, LICSW, Area Director NHS – Berlin Region (right) and outgoing Program Director Ann Tenney MA (left), welcome Kassie Eafrati, MA, incoming Director of IMH (center), to her new position with NHS.



Robert A. Murray, M.D.

Welcome Dr. Murray

Northern Human Services is delighted to announce that Dr. Robert A. Murray, M.D. has joined the Wolfeboro mental health treatment team. Dr. Murray is a Board Certified Psychiatrist with over 30 years experience in the field. Trained in Pennsylvania, he completed his psychiatric residency at the Institute of Pennsylvania Hospital and his M.D. at Hahnemann Medical College.

Dr. Murray has focused throughout his career on the treatment of severe mental illnesses and has training in both intensive psychotherapy and psychopharmacology. He has spent many years working in community psychiatry and has previously served as the Medical Director at Riverbend Community Mental Health Center in Concord. He has also served on the staff of New Hampshire Hospital. Dr. Murray has extensive experience teaching and working with multidisciplinary teams.

Dr. Murray's approach to understanding mental illness includes psychodynamic, social, and biological perspectives. He firmly believes that effective treatment occurs in the context of respectful and growth-oriented therapeutic relationships. We welcome him to Northern Human Services.



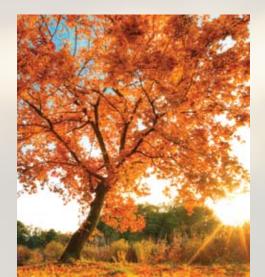
President Marti Faulkner (left) presenting the award to Marge McClellan (right).

Honored Board Member

The Helen Lesperance Award, named for a former board member, is given by the Board of Directors to an exemplary citizen who's compassionate and caring contributions have enhanced the lives of those with mental illness and developmental disabilities in Northern NH.

The recipient of last year's distinguished award was presented to Margaret (Marge) McClellan of Berlin, NH during the Annual Business Meeting held on October 26th in Jackson, NH. Marge has been a member of Northern's board since June of 2001 and served as President for many years, including the roles of Vice President, and Secretary.

Marge has advocated for older adults and people with mental illness and developmental disabilities for over 30 years and has always found the time to serve. She is also a member of Northern's Executive Committee, Finance Committee, and Program Committee in addition to serving on the boards of Coos County Family Health Services, the Berlin Housing Authority, and the Holiday Center Adult Day Service Program.



Employee Testimonial

Hi Keri and Linda,

I would like for you to know that I have never worked for an agency that provides such a positive, friendly, supportive and nurturing environment that allows its staff to grow into better individuals and counselors. This place, the both of you and the people that I have worked with during my time here, will stay with me in the future, while I pursue my future employment endeavors. I thank you both so much for all you have done to support me over the years. I truly appreciate all you have done.

Scott Parent, BS, LADC
Case Management/Functional Support Services

Physicians News

Eric Johnson, CEO of Northern Human Services, is pleased to announce that Melissa Myers, M.D. has been named Medical Director for the private nonprofit mental health and developmental services agency. For the past 17 years, Dr. Myers has served as the psychiatrist at The Mental Health Center in Conway and recently has assumed the responsibilities of the key position previously held by Dr. Eric Van Leuven, who was the first and only Medical Director in the agency's history of operation. "Dr. Myers is an excellent diagnostician and psychopharmacologist, and she has community psychiatry running through her blood. Her commitment to Northern Human Services is without match, and I know she cares very much for both her patients and the agency," Dr. Van Leuven stated.

Dr. Myers graduated magna cum laude receiving her M.D. from Philadelphia's Jefferson Medical College in 1995. She did her psychiatric residency at McLean Hospital in Belmont, MA from 1995 to 1999 and served as Chief Resident in outpatient psychiatry. Dr. Myers has worked in community mental health in a variety of roles for 34 years and brings a broad awareness of the field from many perspectives and extensive knowledge and experience. She is also skilled in working with individuals with developmental disabilities. Dr. Myers was a Trustee of Memorial Hospital from 2006 to 2015,



Melissa Myers, M.D.

Board Member and co-founder of the Valley Health Council in Conway and a member of the American Psychiatric Association since 1992.

Dr. Myers will oversee Northern Human Services staff psychiatrists and APRNs providing outpatient psychiatric services in the Conway, Littleton, Berlin, Colebrook, Groveton, and Wolfeboro Mental Health Centers.

Dr. Myers resides in Tamworth with her family.



This historical photo shows Richard (when he was ten) with his sister, Maddie, when she was two, and their mother, Eleanor Pond standing in front of their 1936 Plymouth Coupe.

Finally Back Home

Richard was born in Conway on April 25, 1942, the second of four children born to Paul and Eleanor Pond. He attended public schools until the age of 14 when it was determined that he was not able to learn anymore due to an Intellectual Disability, along with psychological and emotional issues. The next few years Richard spent home with his parents where he began to show increased signs of mental illness which would later be diagnosed as schizophrenia. Upon evaluation, it was recommended by medical professionals that Richard be admitted to Laconia State School, and was so committed by court order in January 1961 at the age of 18.

This marked the beginning of a long, circular journey from the cusp of adulthood to present day. It was there at the Laconia State School (LSS) where Richard resided for the next 22 years. There were several attempts to place him in foster care during those years, but due to Richard's explosive behaviors and lack of program participation, the attempts were brief and unsuccessful.

During this time he regularly endured archaic treatments such as isolation and heavy doses of psychotropic medications to control behaviors that were at least partially a product of the environment

itself. Richard ultimately left LSS in 1983 and began receiving services from the Center of Hope in Conway. He initially lived in several group homes but it was determined that he did not do well living with others, so he moved to a staffed residence by himself. Over the next 25 years he moved several more times for various reasons to other one person staffed residences.

Richard and his parents joined several other Laconia State School residents and their families in filing a class action suit against the state of NH, exposing the abuse, neglect, and horrific conditions that the facility inflicted on the residents. His participation was instrumental in the proceedings as he was one of only six plaintiffs to provide testimony regarding the treatments and conditions school residents were subjected to. The court ruled in favor of the plaintiffs, and this exposure led to the eventual closing of Laconia State School in 1991. However, news of the physical closure of the school failed to provide psychological closure and reassurance for Richard. No matter where he resided after leaving Laconia, Richard long maintained the fear that LSS had never actually closed its doors. The only way to quell this intense worry and anxiety that lived in Richard was for staff to physically bring him to Laconia once a month so he could confirm that the school had closed with his own eyes.

In 2014 and 2015 Richard's mental and physical health began to decline significantly and his behaviors intensified; his symptoms of anxiety and paranoia were at an all time high, and he was showing strong signs of dementia. He needed to move again and the agency learned that Richard's family home, now managed by his sister Maddie,

was vacant. Her long time tenants had just moved out and she graciously accepted our plea to rent the home for Richard (Dick, as his family members affectionately call him). In January 2016, at the age of 73, Richard moved "home"... "To Mum's place". He immediately began exhibiting fewer signs of anxiety, dementia and paranoia, his appetite improved, his sleep pattern improved and his physical health improved. Richard said that he was "home" and was frequently heard saying "I'm very happy and couldn't be happier", "I love it here", "I feel great!" Six months later, Richard continues to express his gratitude and happiness about his home and is truly a happy man.

Despite age-related health issues, Richard is thriving. He is back to enjoying things he used to do like exploring and reciting history (he is a very knowledgeable history buff), planning historical trips, going for rides, visiting friends, practicing sign language, singing, writing, and watching old movies like the classics with John Wayne and James Dean among many others. He misses his "Mum" who passed away after a long illness in 2015 but remains close with other loved ones, particularly his little sister, Maddie, whom he adores. They share a mutual admiration for each other.

Though Richard's story is still being written, he lives now in peace and happiness, his journey completed, the circle closed. He serves as a reminder that the best medicine is often the simplest and most natural, to be with family and to be back home.

Submitted by Amy Thurston, Service Coordinator



Glenn Labree, standing, and Greg Maker proudly display their creations which are sold at the North Country Marketplace in Colebrook.

Columbia Woodcrafters

The Columbia House Residential Program is located in the rural hills of Columbia, NH and serves a group of men who are challenged with developmental disabilities. A large part of the program is vocational skills training and community volunteer efforts as they learn to be independent and productive while giving back to their community. The Columbia House has an on-site woodshop in which numerous wood crafts are created and sold at the North Country Marketplace, a local vendor in Colebrook. The residents who enjoy woodworking make cutting boards in various shapes and sizes including silhouettes of moose, bear and pigs from donated scrap hardwood.

The North Country Marketplace has been a vendor and supporter of the Columbia Woodcrafters for the past several years when proprietor Bev White contacted Columbia House shortly before Christmas 2015 with a large order for

moose and bear cutting boards. She shared that this was a special order from someone who was purchasing NH made gifts to send to some of her husband's friends and colleagues in Washington, D.C. It was exciting for the residents to

think that something they created was going to be sent to the Pentagon since he was a member of the Military Joint Chief's of Staff.

The Columbia House residents take pride in their work and have expanded the cutting board business to include NH license plate dustpans, cribbage boards and clocks. They take custom orders and will accent with wood burning if desired.

When in the Colebrook area, stop by the North Country Marketplace at 112 Main Street to see the entire Columbia Wood Crafters collection of products and a variety of other local products and fresh produce.



A large part of the program is vocational skills training and community volunteer efforts as they learn to be independent and productive while giving back to their community.



With Appreciation to Our Dedicated Employees

Forty Years
Chester Annis

Thirty Years
Jill Blunden
Charles Cotton
Linda Lewis
Theresa McCauley

Twenty Years
Louise Boutin
Patricia Clark
Deborah Hamel
Steven Leavitt
April Smith
Susan Wiggin

Ten Years Robin Blanchette Debra Burgess Nancy Campbell Elizabeth Charles Karen Jean Cousins Dianne Marie Crone Amanda Emery Franz Joseph Farquhar Linnea Frank Martin Frank Christine Garguilo Lindelle Gorham William Hardy Brenda Hughes Cheryl Hurst Gary Jewell Lisa Johnson Daniel Lawton Raymond Lawton Denise Livingston Theresa Marchand Shanon Mason Fabrizio Matteoni Amy Meunier Beth Oakes Julie Pariseau Joseph Perkins Suzanne Raiche Beatrice Richards Lisa Jane Rinebold Debra Schloth Tammy Shaw Kelly Shea **Betsy Shivers** Evelyn Simonds Shanon Smith Meghan Theberge Amy Thurston Karen Willett

Anisa Woodsum

RENEW

The Rehabilitation for Empowerment, Natural Supports, Education, and Work (RENEW) program model is a structured school-to-career transition planning and individualized wraparound process for youth with emotional and behavioral challenges. It focuses

on supporting youth to design and pursue a plan for their transition from school to adult life.

Melanie Bova, Children's Case Manager, was asked to go to Concord on June 29th to celebrate the RENEW program and Northern's work with a grant called the Balancing Initiative Program (BIP). The purpose of the BIP grant was to increase access to and use of long-term services and supports in community settings. Participating agencies provided a presentation about what they have accomplished, and Melanie spoke about specific case examples and the positive



impact RENEW has had on at-risk youth as well as their families. She also spoke about the partnership between Northern and Kennett High School and the strength of that collabo ration in providing better communication and meaningful supports. Melanie described the program as

being important, providing hope to kids who sometimes feel alone and reminding them that people do care about their future and want to help see them succeed.

Kelly Capuchino, an Administrator for the Division of Behavioral Health, and Donald Hunter, Director of the BIP Grant, also attended and acknowledged our hard work. They reported that the State plans to continue to provide funding to agencies for the continuation of this program.

Supported Employment

Our Senior Management team firmly believes that the provision of Supported Employment services to consumers is an essential part of recovery. Individuals who are working report positive outcomes from competitive work, better control of psychiatric symptoms, higher self-esteem and more satisfaction with finances and leisure. Northern Human Services mission is "To assist and advocate for people affected by mental illness, developmental disabilities and related disorders in living meaningful lives." We reaffirm that Supported Employment (SE) services can result in positive outcomes for people who choose to seek employment.

The following success story validates our conviction . . .

Elizabeth started SE in April of 2016. She had been unemployed for five years and was looking for direction, a sense of meaning and a new beginning. Elizabeth identified employment as an integral factor in providing what she was searching for. She previously worked in the customer service field for several years and experienced great joy working with people in the community. Working with her SE Specialist, Elizabeth developed a strategy to address her needs and a plan by which she might obtain employment in her area of interest.

Elizabeth has demonstrated admirable determination. She learned first hand that the job search process can be challenging but immensely rewarding. Elizabeth worked with her SE Specialist on interviewing skills, resume building, the job application process and following through with leads. Elizabeth's self confidence grew during this process, and she became increasingly comfortable with her abilities and felt certain she had a good chance of getting a job.

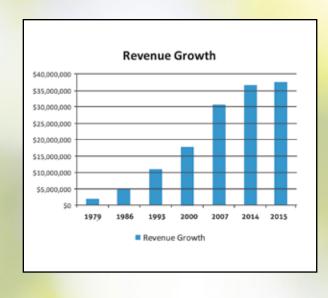
Despite a few setbacks, Elizabeth persevered and submitted an application to Super Shoes. She prepared for the interview and was offered a job that same day. Elizabeth's hard work paid off and although she is well aware that barriers such as transportation, technology and scheduling remain, she is confident that she will be able to overcome them.

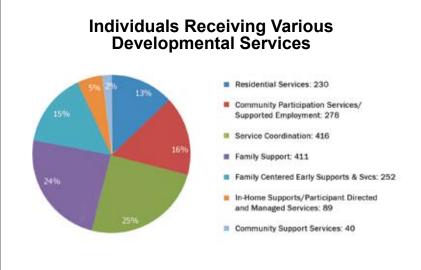
Financial Statement

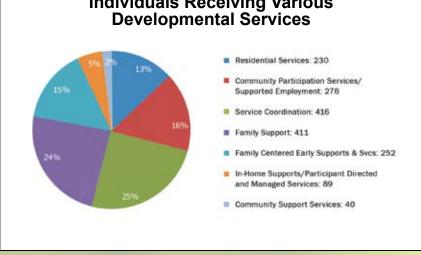
Audited as of June 30, 2015

Revenu	е
--------	---

Revenue		
Program Service Fees	\$35,466,264	94.40%
State and Federal grants	\$591,594	1.57%
Other	\$310,026	.83%
Production Income	\$508,099	1.35%
Other Public Support	\$457,273	1.22%
Local and County Support	\$160,045	0.43%
Donations	\$76,351	0.20%
Total Revenue	\$37,569,652	100.00%
Expenses		
Mental Health Program Services	\$9,864,875	26.84%
Developmental Services Program Services	\$21,318,555	58.00%
Administration	\$4,521,537	12.30%
Occupancy	\$1,053,608	2.87%
Total Expenses	\$36,758,575	100.00%

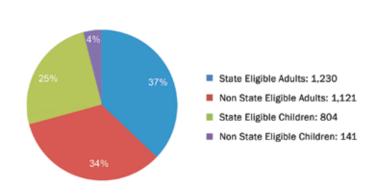






Individuals Receiving Various Behavioral Health Services

State Eligible refers to individuals with serious mental illness or emotional disturbance)





Scholarship Award

The Board of Directors and Management Team established an Employee Scholarship Award in 2013 to encourage and support employee's pursuit of educational goals which will lead them to advancement opportunities within Northern Human Services.

On behalf of the Board of Directors, I am pleased to announce that Amy Meunier has been chosen as the third employee to receive the award. Amy is a Residential Services Manager in the Berlin area. Lenny Jewell from the Conway area was also granted a second year award, allowing him to continue his work on a Master's Degree.

A committee of the Board received and reviewed a number of strong applications which were submitted by employees. The committee was very impressed with the motivation and skills of each applicant and spent considerable time make their decision.

The Board of Directors extends its sincere thanks to each employee who applied this year and wants them to know that their work for the agency is greatly appreciated. It is planned that the application process will be re-opened in the spring of next year.

Marti Faulkner President



Berlin Direct Support Professionals & Supervisors at Moose Meadow Mine Golf, Gorham, NH. Front Row: Lu Johnson Community Support Director, Mason Thagouras CI, Dominic Morse CI, Scott Hogan CI. Second Row: Jill Blunden Coordinator, Cindy Marcou Team Leader, Gerry Kenney Team Leader, Kate Morris CI, Steve Finnigan-Allen Voc Coordinator, David Parent CI, Sue Frenette CI, Jessie Demers CI, Connor Couture CI, Louise Guilbeault CI, Sheila Mckenzie CI, Cote Waleryszak CI, Donna Hallee CI, Mike Legere CI, Erin Cram CI. Top Row: Don Chevarie CI, Dan Broffman CI, Nick Fournier CI, Katie Taggett CI, Kathy Buteau CI, Shelby Fillion Team Leader, Denise Gagnon Program Director, Karen Laflamme CI, Michele Vernon CI, Becky Dumoulin CI, Laura Cassidy CI, Tammy Howry CI, Will O'Brien CI. Absent: Abigail Cordwell CI, Kelly Croteau CI, Andrea Goodrich CI, Patty King CI, Luc Lemieux CI, Jackie Murphy CI, James Ottolini CI, Barbara Lutz CI

Direct Support Professionals Recognition

The Direct Support professionals who work for Northern Human Services are quietly changing the lives of the people we serve every day. Their jobs are challenging and require initiative, dedication and, most of all, a deep selfless commitment to make a difference in the lives of the individuals we serve. Responsibilities have evolved over the years. Staff support people in making meaningful connections with their local communities including all aspects of a person's life. By facilitating meaningful participation, they enrich the lives of the people we serve and make our communities stronger as a result.

In recognition of NH Direct Support Professionals week (9/11/16 – 9/16/16), Eric Johnson, CEO, stated that "While we take this one day to recognize what you do that makes a difference, please know we appreciate it every day. I know I speak for the Board of Directors, our funding partners and everyone associated with Northern Human Services in echoing our sincere thanks for your commitment to supporting people with disabilities inclusively in our communities."

At a recent Direct Supprt Professionals recognition event in Berlin, staff spoke with pride about the accomplishments of

the people they support, and about how their job benefits themselves as people and professionals. One staff member spoke about how much they learned and benefited personally, when they listened to the people they worked with. Another spoke with gratitude about having a job that changed their own life. All agreed that the job helped them grow as much as the people they supported. The Board, Management and supervisors of Northern are deeply honored by the dedication, hard work and caring of our Direct Support professionals. They embody the mission of Northern Human Services.

Thank You to Our Contributors for Their Commitment

AutoNorth Pre-owned Superstore

Bank of New Hampshire

Ben and Jerry's Caouette Real Estate

Christ Episcopal Church, North Conway

Calabra als Casarras Clark

Colebrook Country Club Companion Pet Care Connecticut River Bank Cormack Construction

Courtyard Cafe Eastport Real Estate

Fairpoint Communications

First Congregational Church, Wolfeboro

First Stop Pizza Flatbread's Pizza Granite United Way Freedom Town Hall Frank Gutmann Hannaford

Henry F. Hurlburt, III Charitable Trust

H&R Block

Kiwanis Club of Mt. Washington Valley

Knights of Columbus

Lakes Region General Hospital

LaPerle's IGA Guy Laperle

LinWood Medical Center

McAdams Charitable Foundation Mirror Lake Community Church Moultonborough Family Health Center

Mountain View Grand Resort and Spa

Nancy Grant

Neil and Louise Tillotson Fund

of the NHCF

New Life Assembly of God Church New Hampshire Charitable Foundation New Hampshire Department of Justice New Horizons Dream Team New Horizons Parent Group

Northway Bank Ossipee Town Hall

Randolph Church Benevolence

Association

St. Joseph's Church

Storyland Super Shoes

Tillotson North Country Foundation

Union Congregational Women's Fellowship

US Department of Housing and

Urban Development

United Way of Northern New Hampshire

United Way of Rhode Island, McAdams Charitable Foundation

Wal-Mart

We gratefully acknowledge the Public Support received from:

The towns of:

Albany Lisbon
Bartlett Littleton
Bath Lyman
Benton Madison
Berlin Milan
Bethlehem Monroe

Brookfield Moultonborough
Carroll Northumberland/

Chatham Groveton Clarksville Ossipee Colebrook Piermont Columbia Pittsburg Conway Randolph Dalton Sandwich Dummer Shelburne Easton Stark

Eaton Stewartstown Effingham Stratford Errol Sugar Hill Franconia Tamworth Freedom Tuftonboro Gorham Wakefield Haverhill Warren **Jackson** Whitefield **Iefferson** Wolfeboro Lancaster Woodstock Landaff & Grafton County

Lincoln

